Student Services and Resources

24/7 Helpdesk – Technical Support
My Tri-C Space > Blackboard tab > Blackboard Support channel 216-987-4357 (HELP)
- Blackboard, Internet Explorer, Microsoft Office help
- My Tri-C Space – Log-in issues and password resets
- Tri-C Email

Academic Calendar
www.tri-c.edu/acadcalendar
- Important dates/timelines for students
- Semester and Session (part of term) start and end dates
- Petition to graduate deadlines

Access – Disability Support Services
- Accommodations & support for students with disabilities
- Services for classroom and/or eLearning students
- Information on Assistive Technology

Admission to Tri-C
www.tri-c.edu/apply 800-954–8742 enroll@tri-c.edu
- Information on courses - search and schedule
- Transcript: www.tri-c.edu/transcripts
- Application for admission

Assessment Center
www.tri-c.edu/placement
- Placement testing (COMPASS Math and English)
- Distance Learning testing

Bookstore
http://cuyahog.bncollege.com
- Three campus locations for books, supplies, & apparel

Campus Police & Security Services
- Parking permits, ticket appeals and vehicle registration
- Report injuries, accidents, or lost items

Career Center
www.tri-c.edu/careerservices/ East: 216-987-2567
Metro: 216-987-4913 West: 216-987-5575
- Free career search and resume writing workshops
- Job search advising, internships, and co-ops

College Guidelines for Students
My Tri-C Space > Student Services tab > College Guidelines
- Student Handbook – Rights & Obligations as a student
- Tri-C Policies and Procedures

Counseling
- Academic advising, personal & career counseling

Customer Service Center
www.tri-c.edu/customerservice 800-954-8742
- Paying tuition statements – My Tri-C Space > My Info > Online Business Office
- Parking passes and other financial transactions

eLearning & Innovation
www.tri-c.edu/onlinelearning 216-987-4257
- Getting started in online courses – eLearning Orientation assessment tool
- Questions about eLearning or Blackboard
- Syllabi for Cable College and Independent learning

Financial Aid
www.tri-c.edu/financialassistance 800-954-8742 financialaid@tri-c.edu
- Assists students with finding a way to pay for college
- Help with completing the FAFSA
- Applications for scholarships, grants and loans

Health & Wellness
- Resources for students to embrace a healthy lifestyle
- Wellness opportunities offered each semester
- Relaxation room and lactation room for moms
Student Services and Resources

Library
http://www.tri-c.edu/library East: 216-987-2085
Metro: 216-987-4292 West: 216-987-5410
Westshore: 216-987-3885
- Locate books, articles, reference tools, etc.
- Ask a librarian tools

Project Go – Ohio Benefits Bank
www.tri-c.edu/studentsuccess/projectgo
ProjectGo@tri-c.edu
- Applications for benefits
- Guidance on procedures for benefits
- Benefits coaches are available
  Metro Campus MSS Room G04 (216) 987-3122
  Eastern Campus ESS Room 1113 (216) 987-2705
  Western Campus WSS Room G101 (216) 987-5859
  Westshore Campus Room 101H (216) 987-3898
  UTC Room 239 (216) 987-4910

Technology Learning Center (TLC)
www.tri-c.edu/enrichment/communityservices East:
Brunswick: 216-987-5569 Westshore: 216-987-3885
- Access to computers, over 200 workstations
college-wide
- Open labs with laser printers and helpful staff

Student Life, Athletics, and Recreation
www.tri-c.edu/studentlife East: 216-987-2045
Metro: 216-987-4610 West: 216-987-5428
- Athletics & Recreation
- Student Clubs & Student Leadership
opportunities

Tutoring Support Services
www.tri-c.edu/studentsuccess/tutoring East: 216-987-2256
Metro: 216-987-4311 West: 216-987-5257
Brunswick: 216-987-3877 Westshore: 216-987-3885
- On-campus tutoring services.
- Online tutoring at www.smarthinking.com